

Guidelines for queries regarding exam results Summer 2020

I am satisfied with my results and I have what I need for my next step.



Time to celebrate!

My results are not as I expected. What happens next?



Speak to a member of SLT. They should be able to help clarify the situation and, if necessary, arrange a meeting to discuss next steps



I have spoken to SLT. The situation is more clear, but I am still not satisfied with my results.



Are you dissatisfied because the school may have made a clerical error?

Are you dissatisfied because the Exam Board may have made a clerical error?

Are you dissatisfied because your final grade is lower than you think you deserved and there is no clerical error.



In both cases, the school will pursue this appeal with the exam board on your behalf providing there is clear evidence a clerical error has been made; the exam board should rectify this quickly.

Firstly, go back and look at previous assessments, mock exam results and other assessed work to see what results you achieved.

This will help you understand the evidence your teacher used.

Then check the Ofqual 'infographic' to understand the full process.

If you are still concerned, a member of SLT will go through the information and process with you and discuss possible options.

I understand the process, although am still disappointed and would like to sit an exam to have the chance of improving my grade



Ofqual has confirmed that there will be an opportunity to take exams in the autumn term. Further information will be made available when we receive it.

I understand the process, and although am still disappointed, I have what I need for my next steps

NB Ofqual has also confirmed it will produce a separate guide for students that sets out how their grades were calculated this year and the options available if they believe their result was not properly produced.

This will include information about who can support students in understanding both the options available to them if they wish to query their result and how to access those routes. This will include guidance if students are concerned about bias and/or discrimination. This is due to be published by the end of July.